
QUALITY AND PRODUCT SAFETY POLICY

Dellner strives to be the number one global supplier of safe and high-quality Train Connection Systems and Services, supporting the most environmentally friendly way of travelling.

- We work in cooperation to ensure sustainable customer satisfaction and superior economic efficiency throughout the life of our products.
- The foundation of our Business Management System has been created according to ISO/TS 22163, ISO 9001, ISO/IEC 17025 and ISO 14001 standards.
- We maintain close cooperation between all functions and Business Units to promote effective product development, satisfactory return of experience and to maximize opportunities and minimize risks.
- Our employees are adequately trained to perform their tasks, ensuring high quality standards in our operations, which satisfy product and servicing needs as well as preventing failure.
- We strive to meet or exceed our customer's and authority's safety requirements as well as applicable legislations.
- We meet or exceed our customers quality expectations and deliver products on time.
- We work closely together with our suppliers to ensure that we receive quality products on time.
- All operations covered by ISO/IEC 17025 accreditation are performed with impartiality, focusing on competence and consistency.

To fulfil this policy, all our employees are committed to continuously improving our processes and delivery of products by implementing measurable objectives which is regularly followed up in our KPI-reviews, resulting in the manufacturing of safe and high-quality products.

Falun, Aug 14th 2024



Fredric Håkansson
CEO & President