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## QUALITY AND SAFETY POLICY

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Dellner strives to be the world leader in the design, manufacturing and maintenance of train connection systems.

- We work in cooperation to ensure sustainable customer satisfaction and superior economic efficiency throughout the life of our products.
- The foundation of our Business Management System has been created according to ISO/TS 22163, ISO 9001, ISO/IEC 17025 and ISO 14001 standards.
- We maintain close cooperation between all functions and Business Units to promote effective product development, maximize opportunities and minimize risks.
- Our operations uphold high quality standards, which satisfy product and servicing needs while meeting or exceeding our customer's and authority's safety requirements as well as applicable legislations.
- We deliver high quality products on time to our customer, from the point of origin to the final destination.
- We work closely together with our suppliers to ensure that we receive quality products on time.

In order to achieve the goals created for our quality and safety policy, all of our employees are committed to continuously improving the manufacturing and delivery of its products by implementing measurable objectives at Dellner.

These factors allow us to create an excellent work environment, which consistently results in the manufacturing of safe and high-quality products.

Falun, 27<sup>th</sup> July 2018

David Pagels  
CEO & President

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